

Community Care Work Instructions

Management of Adverse Events for Staff

WI.Co.W.41.01

QUALIFICATIONS	SPECIFIC TRAINING	REFERENCES	
Knowledge and understanding of this work instruction.		OHS Manual	

TASK	METHOD	RESPONSIBILITY	CONTROL MEASURES
NOTE	This Work Instruction should be read in conjunction with 02 – Accidents/Incidents Policy and Procedure.		
Potential hazard	If a staff member believes that a situation in the workplace could cause an injury or accident (near miss) they must:	All staff	
	Report it immediately to the Community Care Manager or Community Care Coordinator		
	AND		
	• complete a 'Staff Adverse Event' form (on buff coloured paper) within 24 hours		
	AND		
	Lodge the 'Staff Adverse Event' form with the Community Care Manager within 24 hours		
	The staff member must make the situation safe.		
Incident	If the staff member is involved in an incident they must:	All staff	
	Report it immediately to the Community Care Manager or Community Care Coordinator		
	AND		
	complete a 'Staff Adverse Event' form (on buff coloured paper) within 24 hours		
	AND		
	Lodge the 'Staff Adverse Event' form with the Community Care Manager within 24 hours		