

FREQUENTLY ASKED QUESTIONS AND ANSWERS

October 2023

1. **How much does it cost to get in?** – \$320,720 (as of 1 July 2023) on entry. This includes the cost for preparing your residence lease agreement \$720.00 (GST Inc.).
2. **How much per month does it cost?** – \$1599.70 (single) / \$2722.40 (couple) per calendar month including telephone/internet charge inclusive of all calls/downloads.
3. **What does this cover?** – Two main meals per day, one full Apartment clean per week, one laundry service per week, security service, vital call pendant and emergency call system, weekly shopping trip, mystery bus tour once per month, utility charges and usage, use of community facilities, maintenance, gardening, administrative services.
4. **How much does Westmont keep?** – Westmont's rate of retention is year one 9 %, year two a total of 16%, year three a total of 21%. A maximum of 21% is retained over the life of the lease premium.
5. **If I move out, how do I get my money back?** – Westmont will return your entitlement between 14 days and a maximum of six months.
6. **What can I do if I need more personal care?** – as this is your home, additional services can be arranged e.g., Westmont Home and Community Care or perhaps a Community Aged Care Package, various allied health services.
7. **What is the availability?** – Currently an Expressions of Interest list.
8. **Do I or can I have a pet?** – Discussion with Village and Apartments Manager, then a probationary period.
9. **Can I plant a garden?** – a gardening team care-takes all the gardening and landscaping within Westmont. Veranda pots are allowed with resident responsibility. Raised beds located outside each laundry is available for resident use and the community garden is available also for use.
10. **Can family members stay over?** – For short periods.
11. **Can family members come for lunch or dinner?** – Yes, casual bookings are taken with a nominal fee is charged to the resident's account.
12. **What furniture and household items are provided?** – None, you bring your own belongings including furniture, bedding, everything. Westmont provides a convection microwave.
13. Discuss your next steps with Manager Village and Assisted Living on 6043 9832, place your name on the no-obligation Expression of Interest list.

Our website is a great resource for further information and virtual tours of all aspects of Westmont